

WHY IS BLAYNEY WASTE FACILITY GOING CASHLESS

YOUR QUESTIONS ANSWERED

FROM 1 SEPTEMBER 2018 **Eftpos and Credit card payments only**



WHY IS BLAYNEY WASTE FACILITY GOING CASHLESS?

Australians are using less cash. In 2007, 31% of consumer payments were made with cards via eftpos and in 2016 that figure increased to 63%.

Since introduction of an eftpos machine in 2016, the majority of payments are now by eftpos. In May 2018, 69% of payments were made using an eftpos, credit or debit card.

Councils external Auditor has raised concerns for the Waste Facility as an offsite cash handling locality and consider it a high risk to theft, fraud and robbery. It removes the risk of theft and robbery, creating a safer work environment for staff.

Waste Facility staff spend up to 60 minutes each day handling, counting and balancing cash received. This time will now be available to undertake other duties.

Blayney Shire Council and our residents are known as being innovative and adaptable – we believe our community can be the first LGA to transition to cashless payments.

I DON'T HAVE AN EFTPOS, CREDIT OR DEBIT CARD?

If you do not have an eftpos, credit or debit card you should speak to your financial institution about obtaining the most appropriate card for your circumstances.

WHAT ABOUT THE IMPACT ON OLDER RESIDENTS?

We acknowledge that the change will be greatest for those who have traditionally used cash to pay for all services. We believe our older residents are as adaptable as any other resident and can embrace this change to ensure it benefits them.

IS THERE A MINIMUM AMOUNT TO USE EFTPOS?

There will be no minimum amount to use eftpos.

WILL I BE CHARGED ADDITIONAL PROCESSING FEES?

There will be no processing fees charged.

WHAT HAPPENS IF THE EFTPOS SYSTEM IS NOT AVAILABLE?

Council will ensure a backup eftpos machine is available. Eftpos machines can run on a SIM card if the internet is unavailable.