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Volunteer Groups

Blayney Shire has a number of wonderful volunteer groups that run a large number of events, activities, sports, programs, attractions, committees and campaigns throughout the region.

Blayney Shire Council is in the process of creating a directory of all the different groups and their details as well as listings for available volunteer positions.

- If you run a volunteer group please submit the details of the group via our [community directory listing form](#).
- If you run a volunteer group and are looking for more volunteers please upload a [volunteer position description](#).

Blayney Visitors Information Centre (VIC)

Customer Service Volunteer

Key Responsibilities:

- Greet visitors to the centre
- Provide information, brochures and maps on relevant Blayney Shire attractions, activities, venues, accommodation etc. to visitors
- Answer phone enquiries
- Set up VIC for opening e.g. put flags outside, unlock door.
- Restock brochures
- Keep VIC tidy and presentable
- Liaise with Tourism and Communications Manager when brochures are low in stock

Skills & Experience

- Knowledge of the local area
- Positive attitude
- Passionate about Blayney Shire
- Confidence in talking to visitors
- Previous customer service roles an advantage but not necessary

Availability

Volunteers are rostered on in half day shifts from 9am – 12pm and 12pm – 3pm on weekdays and 9am – 12pm on weekends with one volunteer rostered on per shift. Volunteers can contact Council for support during opening hours. Volunteers can nominate themselves for upcoming shifts 1-2 weeks in advance. Ideally volunteers will do 1 – 2 shifts each week.

Benefits of Volunteering

Volunteers in the Visitor Centre experience a very rewarding role as volunteers provide local knowledge on businesses, attractions and events contributing not only to the visitor's positive tourism experience in Blayney but also assisting with the awareness and growth of our tourism businesses and attractions in the region. Volunteers will find helping tourists and meeting a range of people during their travels a very gratifying experience.

Interested? Contact council@blayney.nsw.gov.au

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