Community Survey Results 2021

One important task for the new Council is to review the Blayney Shire Community Strategic Plan.

In preparation for the review of the Community Strategic Plan and Resourcing Strategy, Council sought feedback about the services we deliver to the Shire. The diversity and range of Council services affects everyone in the community in some way, and we were interested to know what is important for residents and their families. What makes Blayney Shire Council an attractive place for people who live and work in the shire, business and industry?

We asked what services are important and how well are they being delivered at that point in time. Are we delivering Council services to meet expectations? Is the community happy with the condition of our roads, bridges, parks and gardens? Have we improved in communicating and responding to enquiries whilst delivering Council services to residents and the community?

Council launched an online questionnaire for the month of September 2021, and received 379 completed survey's which have now been summarised with some key recommendations made after each section.

Business/Community Support Summary

The overwhelming comments provided by respondents offered thanks, acknowledgment of improved infrastructure and excellent customer service. Council is appreciated for the support given to the community and hard work in both maintaining and improving the region's facilities and lifestyle opportunities.

In regards to community engagement and support most residents feel that Council is supportive and interactions are positive. Respondents were satisfied with the support of volunteer groups, businesses and town/village associations.